

MESSAGE FROM MAURY

The **big news** for our US GM dealerships is that Quorum's Vehicle Inspection & Quoting process (VIP), with some new significant enhancements, is now Platinum certified under the **GM DTAP Service Lane** category. Quorum will pilot the "Platinum" level VIP and quoting tools in September with a group of GM dealers and we plan to have the tools available in October for all US GM dealerships that sign up for the new program. **In addition to the significant benefits that the VIP/Quoting process can provide your dealership, there are two added financial considerations:**

- **GM is currently offering the ability to claim 100% of the \$6,000 set-up costs under your IMR allowance.** That means the set-up and training will end up costing you nothing! Please refer to your IMR guidelines or contact GM to find out how to submit for this reimbursement.
- In addition, after your staff is trained on use of the tools, we will provide you with a capability to monitor your metrics on a real-time basis to make sure you are on track to realize the full benefits of the program. According to GM's announcement, **you can earn as much as \$1,500 PER MONTH** by implementing these tools and attaining the performance metrics that GM has specified. Even after our nominal fee of \$149 per month (available for a limited time), you could net \$1,341 each month!



GM provided details regarding this program to all US dealers in a June 29th bulletin. To learn more please contact the Quorum Customer Solutions Group at CustomerSolutions@QuorumDMS.com or 866-770-0036 ext. 520 if you are interested.

We just finished moving all dealerships to version 4.84. We have lots of change planned for the remainder of 2017. In the upcoming webcast I am going to show the key changes from V4.84 and future changes we have planned for Parts, Service, Sales and Accounting.

Sincerely,



Maury Marks
President & Chief Executive Officer



next webcast with Maury

JOIN US Tuesday, September 19, 2017

USA Customers 10:00 am MDT
9:00 am PDT / 11:00 am CDT / Noon EDT

CDN Customers 1:00 pm MDT
Noon PDT / 1:00 pm CST / 2:00 pm CDT
3:00 pm EDT / 4:00 pm ADT / 4:30 pm NDT

[USA CLICK HERE TO REGISTER](#)

[CANADA CLICK HERE TO REGISTER](#)

Not sure who to contact at Quorum for what you need?

Check out this list to make sure you are getting to the right team.

Customer Solutions
(for quotes on new items)

1.877.770.0036 ext. 520
CustomerSolutions@QuorumDMS.com

Purchasing Department
(for order inquiries/updates on existing orders)

1.877.770.0036 ext. 510
Orders@QuorumDMS.com

Support
(For anything else, including setting up new users)

1.888.267.6180
XSelleratorSupport@QuorumDMS.com

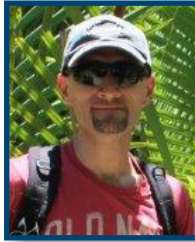
NEW Extended Saturday Customer Support Centre Hours

Beginning September 23rd, our Support Centre will be open from 9 AM ET to 3 PM ET.

As always we will have 24/7 emergency services available for any critical issues your dealership may run into outside of our regular hours.



TROY Coombs is a Senior Software Developer on our development team. Troy started with Quorum in our Calgary office in 1999. He spent 5 years there before moving back to Newfoundland in 2004 and has worked remotely since then.



Meet **TROY COOMBS**

Over the years Troy has worked on all areas of XSELLERATOR including a lot of OEM and vendor integration projects.

Troy has been married to his high school sweetheart (Janis) for 19 years and have 2 daughters (Julie – 17 and Emily -14). Troy loves spending his summers out on the ocean fishing, chasing icebergs or just enjoying the scenery and fresh air. He says his family has been blessed with several opportunities over the last 10 years to spend some of their vacation time working with Inuit children and youth in remote coastal communities in Labrador. One of the highlights was a trip to the Philippines where they spent 3 weeks working with street children and families living in garbage dumps which he says was a real eye opener for them. He says they hope to return again someday.

PROMOTION - 10% OFF

10% OFF
MICROSOFT SURFACE PRO TABLET & SAMSUNG ANDROID BUNDLE



&



This robust bundle provides the benefits of mobility along with the power of a desktop replacement. The Surface Bundle provides the ability to perform all of your computing activities from the device.

COMPONENTS:

- Microsoft Surface Pro Tablet (Intel Core m3, 128GB SSD, 4 GB RAM)
- Targus USB Docking Station
- Hardened Protective Case (Incipio Capture)
- Microsoft Surface Pen

This lower cost option allows for mobile connections to the Quorum server or use of the Quorum Applications. This bundle is not recommended for environments wanting to use the device as a desktop replacement.

COMPONENTS:

- Samsung Galaxy A10 Tablet
- Protective Case
- Stylus

NETWORKING TIP

Computer viruses

and computer worms in particular have the ability to spread themselves throughout a local network and can affect both computers and servers. It is important to be cautious with suspicious emails and unfamiliar webpages both in and out of the Quorum environment. If you receive an email from an unknown account, refrain from opening any attachments or clicking on URLs in the message.



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Toyota Central Clarendville, NL

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Contact the Orders Desk at

CustomerSolutions@QuorumDMS.com

or call

877.770.0036 ext 520



Phone: 403.777.0036

Fax: 403.777.0039

Toll Free: 1.877.770.0036