Waiter Control

We have added new functionality that will allow you to oversee and control how many waiters are booked throughout the day for various time slots. This option will expose the number of waiters booked per time slot and a maximum if this value has been entered.
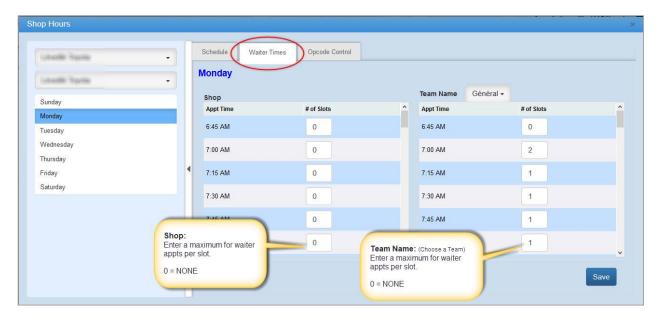
Go to the **Admin Screen > Appointment Schedule > Shop Hours** to configure.

1. Check off the box in the "Schedule Waiter" column to activate the waiter slot for each day of the week.
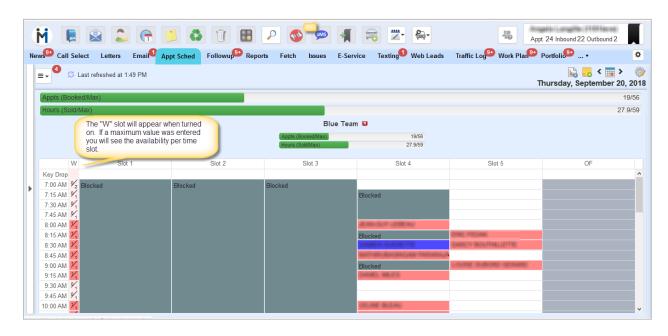

2. Go to **"Waiter Slots"** to configure slots for each day of the week by Shop or by specific Team. We will default to 0, which means there will be no waiters allowed. Enter a maximum number of waiter appointments to prevent over-booking. Maximum cannot exceed 10.
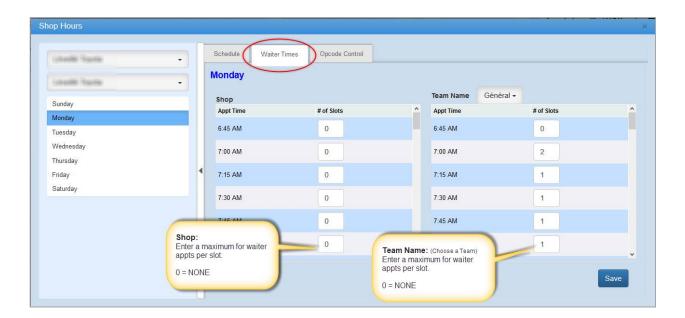
Waiter Slot Visibility

The "W" slot will appear when turned on. If a maximum value was entered you will see the availability per time slot.

Other Options:

Click the ⭐ in the Legend next to any Transportation code to quickly change the W slot to this type instead for more insight into the number of bookings for that transportation code.

*Additional waiter slots will appear in Shop View based on the number of waiter slots added. Ie. Wait 1, Wait 2 etc.